***Strathyre Camping Pods - Terms and Conditions of Hire***

*Our guest’s enjoyment and safety is paramount and therefore we ask you read the following Terms & Conditions.*

***Arrival and Departure***

*Check in is available from 3pm- 8pm (15:00 – 20:00) on the day of arrival. Please contact us if you feel you will be later. Key to pod will be in lock safe by front door of designated pod and code will be given on booking confirmation.*

*Check out time is 11am (11:00) on day of departure.*

***Bookings, Confirmation & Payment.***

*We can accept bookings via our website or our booking partners. We will complete a booking form with you and ask for the* ***full*** *booking price to be paid by credit/debit card to secure your booking. Once the payment has been received we will issue a confirmation of booking email. Your booking is only confirmed on receipt of completed booking form and payment.*

***Cancellations***

*Booking can be cancelled up to 3 weeks prior to date of arrival and will receive full refund. Any cancellations made less that 3 weeks to date of arrival will be non refundable. We advise that suitable holiday insurance is taken out to cover any unforeseen circumstances affecting your holiday.*

*If Strathyre Camping pods cancel your booking due to unforeseen circumstances, a full refund will be issued.*

***Booking Conditions.***

 *The hirer must be aged over 21 years old to make a booking and will be held responsible for the other guests accommodating the glamping pod and that the party does not exceed maximum occupancy. (4 people).*

***Car Parking.***

*On arrival in Strathyre, parking for Strathyre Camping Pods is on the east side in public car park between The Munro Inn and Airlie House B&B.  From here there are sign posts and we are about 70 metres down the back path.*

***Damages, Breakages & Theft****.*

*Any damages/ breakages must be reported immediately. You are liable for any breakages or damages which you cause to the accommodation and/or its contents. On the morning of departure please ensure you leave the pod and its contents in the same condition as it was when you entered.*

***Keys***

*During your stay, you have full responsibility for your pod key. Lost keys will incur a charge of £10.00.*

***Liability***

*We do not accept liability for any damage, loss or injury to any member of your party or any vehicles or possessions unless proven to be caused by a negligent act by ourselves.*

***Lost Property***

*We are happy to return any lost property. Please note we will require the postage charge to be covered by yourselves.*

***Missing items***

*We reserve the right to charge for missing items from the property.*

***Noise.***

*Our Camping pods are located in a discrete location towards the back of the village. We would apricate if guests could come and go without causing too much noise to the neighbouring pod or any nearby properties.*

*In particular the playing of music after 10pm should be inside only, with windows and doors closed. No noise will be tolerated between 11pm – 8am. By making the booking with us you have entered into a contract on which you undertake, on behalf of yourselves and the people in your party (including children), to adopt and abide by the terms and conditions of hire. We reserve the right to decline or terminate the booking of any guest(s) whose party make-up or behaviour interferes or may interfere with the general comfort of other guests. In this event no refunds will be made.*

***Pod & It’s Contents.***

*Maximum occupancy of each pod is 4 people. Inside the pod we supply a kettle, toaster, small fridge, 2 ring hob, pots, chopping board, cutlery, cooking utensils, bedding, towels and basic toiletries.*

***Rubbish & Recycling.***

*As we live in a natural park, we are committed to reducing our impact on the environment and would appreciate your help with this. Please separate as much rubbish as you can and place in the bins provided.*

***Safety.***

*At NO time use BBQ’s or gas equipment in the glamping pod, this can cause carbon monoxide poisoning. BBQ’s or camping stoves must not be used on the decking outside of the pod. Campfires are NOT permitted. Please do not climb on the stone dyke walls.*

***Smoking***

*Smoking is prohibited within the pods. If smoking outside, please use the sand buckets provided to extinguish cigarettes/cigars.*

***Termination Policy***

*We reserve the right, at its discretion , to terminate without notice individuals stay where deemed necessary through unacceptable behaviour or breech of any of the terms and conditions. In such event, no refund will be issued.*